

Parent Partnership Policy

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#### **Our Values**

At Young Friends, we view parents and families as **the child's first and foremost educator**. Our approach to parent partnerships is rooted in **mutual respect**, **honest communication**, and a shared desire to support every child's wellbeing, learning and identity.

- Sustainability Our partnerships are long-term and values-driven
- Respect Families are listened to, included and treated as equals
- Authenticity We don't create false smiles we build real relationships
- Supportive Leadership Staff are trained to communicate with warmth, clarity and sensitivity
- Community We celebrate real lives and shared goals, not one-size-fits-all parenting

## **Policy Statement**

We believe that children thrive best when their families and educators **work together** with transparency and shared understanding. This policy outlines how we foster strong, respectful and collaborative relationships with all families.

# **Working in Partnership with Families**

At Young Friends, we recognise that parents and families are children's first and foremost educators. Building strong, respectful, and genuine partnerships is at the heart of everything we do.

#### **How We Welcome and Communicate**

- Warm welcomes greeting families personally each day and making introductions so they feel part of our community from the start.
- **Thorough induction** covering our values, curriculum, settling-in process, and communication systems so families feel confident and informed.
- **Ongoing updates via Famly** sharing children's learning, wellbeing, care notes, and curriculum experiences in real time.
- Conversations, not just notifications engaging in meaningful chats at pick-up, through messages, and during termly contact.
- **Being available and approachable** encouraging families to share concerns or questions, and welcoming open dialogue.
- Monthly newsletters with all key kindergarten updates, celebrations, and upcoming events.
- Daily summaries on our noticeboards written for each group so families can talk with their children about their day.
- Sharing notices on Famly's newsfeed to keep everyone updated with events and reminders.
- A Kindergarten Community Facebook Page where families can connect, share or sell items, post about events, and support each other's businesses.

## **Family Voice and Involvement**

- Families are invited to share knowledge, feedback, and ideas at any time.
- We respect and adapt to family values, routines, and preferences where possible.
- We maintain open, professional dialogue where concerns arise always listening and responding with care.
- Parents can contact management and their child's key person via Famly at any time.
- Parents can request meetings in person or via phone at any time.
- Parents are welcome to arrange a stay-and-play session by calling the Office Manager.
- Parents are invited to two dedicated Parents' Afternoons/Evenings each year.
- Parents are encouraged to suggest ways we can improve our provision in line with our sustainable ethos.
- We have a **community book swap shed** for families to share and reuse books, promoting sustainability and community connection.

### **Seasonal Celebrations and Belonging**

At Young Friends, celebrations are about **connection, meaning, and belonging** — not tokenism or commercialism. We celebrate in ways that truly reflect our children, families, and community.

#### We:

- Respect and value each family's cultural background, beliefs, and preferences.
- **Celebrate the seasons** Winter, Spring, Summer, and Autumn through nature, creativity, and togetherness.
- Host two major community celebrations each year our Winter Celebration and Summer Celebration for families and the whole team to come together.
- May hold smaller celebrations in between, based on the children's interests, projects, or seasonal milestones.
- Mark themes such as **light**, **growth**, **kindness**, **community**, **and connection** in ways that all children can join in.
- Acknowledge cultural or religious occasions only if they are actively celebrated by our current children and families, approaching them with respect and genuine curiosity.
- Avoid reinforcing exclusion through assumptions for example, not assuming all families observe Halloween,
   Christmas, or Easter.
- Exclude consumerist aspects of any celebration, focusing instead on sustainable, meaningful experiences.
- Involve families in creating authentic moments of joy inviting their ideas, traditions, and contributions to ensure celebrations feel relevant and inclusive.

This approach ensures every child feels **seen**, **safe**, **and equally valued**, and that our celebrations reflect the diversity, creativity, and sustainability that define our ethos.

## **Linked Policies**

- Key Person Policy
- Complaints and Concerns
- Equalities and Diversity
- Listening to Children
- Learning and Development
- Settling In and Transitions

# **Authorisation**

💪 Louise Lloyd-Evans

## **Owner and Director**

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